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WASH. UT. & TRANS. COMM.

For Commission's Receipt Stamp

## KALAMA TELEPHONE COMPANY

#### SCHEDULE 18

# DIRECTORY ASSISTANCE SERVICE

## I. DESCRIPTION

Directory Assistance Service provides the calling party with:

- A. Telephone numbers available from the Utility's Directory Assistance operator.
- B. Information that the subscriber has requested the number not to be given out to the public.
- C. Information that the name requested does not appear on the records.

# II. GENERAL CONDITIONS

Issued.....

- A. The allowance of six listing requests per month at no charge is administered for multi-line services as follows:
  - 1. A subscriber with two or more lines and/or PBX trunks on the same premises and billed on the same account is allowed six listings per line and/or trunk accumulated to the total lines and/or trunks in service.
  - 2. The allowance for a subscriber to Centrex service is six listing requests per month for each eight Centrex primary station lines or fraction thereof. The allowance for Centrex dormitory stations is six listings per month.
- B. The allowance is not transferable between separate accounts of the same subscribers.
- C. The rate does not apply to the following:
  - 1. Requests originated from public or semi-public coin telephones.
  - 2. Requests originated from hospitals or hotels and motels.
  - 3. Requests originated from telephone services the Utility has determined are used on a continuing basis by a person or persons incapable of using a published telephone directory because of a physical or functional handicap.

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#### SCHEDULE 18

# DIRECTORY ASSISTANCE SERVICE (Cont'd.)

- II. GENERAL CONDITIONS(cont'd)
  - D. One of the following situations constitutes a single request:
    - 1. Any "if no answer" or "or" number associated with a listing.
    - 2. Any suggestion of a way a number may be listed when the original listing cannot be located.
    - 3. A <u>final</u> "not found" report applies even after checking for alternate listings as shown in 2. above.
    - 4. A maximum of two listings from a caption provided to satisfy a request for one number.
  - E. Directory Assistance requests from exempted handicapped persons may be third number billed to a home telephone number.

#### III. RATES

A. First six listings, local and/or intrastate, requested from Directory Assistance Operator, per line, per month.

No Charge

B. Each additional listing requested.

\$ .15

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