
LONG DISTANCE INTRASTATE TELECOMMUNICATIONS SERVICE

4 SERVICE DESCRIPTIONS (Cont'd)**4.5** OPERATOR SERVICES (Cont'd)

c. Person-to-Person - Calls completed with the assistance of a live Company operator to a particular person, station, department or PBX extension specified by the calling party may be billed to the Customer's credit card or LEC calling card account, or to the calling station, called station or a designated third party station.

4.5.2 This service may not be available to all locations or from all locations.

4.5.3 Usage Charges - Calls are billed in full one minute increments after an initial minimum billable period of one minute. Fractions of a minute are rounded up to the next full minute. The charges for Operator Services will be the per-minute usage rates appearing in Section 6.5 plus a per-call surcharge dependent upon the type of Operator Service provided. In addition, an Operator Dialed Surcharge will apply on a per-call basis when the Customer has the capability of dialing all the digits necessary to complete the call, but elects to dial only the operator code and requests the operator to dial the called station.

DIRECTORY ASSISTANCE

4.6.1 Description - Long Distance Directory Assistance is available to Customers of Company's Service. The charge applies to each call made to the Directory Assistance Operator regardless of whether the Directory Assistance Operator is able to furnish the requested telephone number. A maximum of two requests for telephone numbers may be made on each call to the Directory Assistance Operator.

4.6.2 A credit allowance for a Directory Assistance call will be provided at the Customer's request after experiencing poor transmission quality, receiving an incorrect telephone number, or inadvertently misdialing the intended Directory Assistance number.

4.6.3 Rates - The rates for Directory Assistance are set forth in Section 6.6.

Handicapped Exemption - Handicapped Customers who qualify for an exemption from Directory Assistance charges due to visual or other physical disabilities will be required to submit a written letter of verification to the Company. Each Directory Assistance billed call will appear on the subsequent month's bill as a credit.

PROMOTIONAL OFFERINGS

4.7.1 Certain promotional offerings may be provided from time to time via this price list. These promotional offerings may only apply to certain services, and may be limited to certain dates, times, and locations.