

LONG DISTANCE INTRASTATE TELECOMMUNICATIONS SERVICE

2. DEFINITIONS (Cont'd)

Mileage Rate Band: Mileage interval used to establish rates for the Company services.

Minimum Average Time Requirements (MATR): A generic term indicating a specified period of time, used in the determination of usage charges, which represents the minimum average duration of calls completed during a billing period.

Modem: A device which modulates and/or demodulates signals for proper transmission via dedicated or switched facilities.

Multiple Channel Service: Is a service offering whereby a Customer may order more than one leased channel where the line haul mileage of the channels falls within the same mileage rate band.

Normal Business Hours: Normal business hours are represented by the period between 8:00 a.m. and 5:00 p.m., Monday through Friday, excluding holidays.

Operator Assisted Call: An intrastate telephone connection completed through the use of Operator Services.

Operator Service Surcharge: A non-measured (fixed) surcharge which is added to a measured charge in calculating the total charges due for a completed Operator Assisted Call.

Operator Services: Any telecommunications service that includes, as a component, any automated or live assistance afforded to a consumer to arrange for the billing and/or completion of a telephone call that is specified by the user through a method other than:

- Automatic Completion with billing to the telephone from which the call originated;
Completion through an access code or a proprietary account number used by the Consumer, with billing to an account previously established with the carrier by the Consumer; or
Completion in association with directory assistance services.

Other Communications Common Carrier: A government regulated entity offering communications services to the public.

Point of Presence: Locations where the Company maintains through its own facilities or through arrangements with other carriers an operations center for purposes of providing long distance service.

Premises: All buildings occupied by the Customer and/or the Customer's authorized user on a contiguous property (except railroad right of way, etc.) not intersected by a public road.