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#### KALAMA TELEPHONE COMPANY

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## RULES AND REGULATIONS

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## 1 - General

The telephonic communication service rendered by this company is governed by the rates, charges, rules and conditions in this tariff. No representative of the company has authority to waive, alter or amend any of these provisions in administering the tariff.

Each main station is provided with a standard telephone and bell permanently connected to the line. Keys will be installed in lieu of instruments on individual line stations. Keys or jacks will be installed in lieu of instruments on extension or private branch exchange station lines. Where a key or jack is installed in lieu of a telephone instrument the regular station rate and service connection charge will apply. The charge for a change of instrument applies where an existing station is replaced by a key or jack, or vice versa.

## 2 - Application for Service

Applications for service are to be made at the office of the company in writing. An application does not bind the company to serve except under reasonable conditions nor does it bind the applicant to take service. If the prospective subscriber requests cancellation of an application, this will be done without charge unless instrumentalities have been installed. The regular tariff charge will be made for any instrumentalities that may have been installed. The company may cancel the application if the prospective subscriber refuses to comply with tariff provisions. In such event, no installation charges will apply.

#### 3 - Service Connections

Except as otherwise provided in this tariff, the company will, at its own expense, furnish and install all facilities necessary to serve applicants in accordance with its lawful rates, rules and regulations and in accordance with its established

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Issued by	Kalama Telephone	Company	
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#### KALAMA TELEPHONE COMPANY

## RULES AND REGULATIONS

3 - Service Connections (Continued)
construction standards.

The interior wiring in buildings necessary to provide telephone service to the occupants shall be furnished and installed by the company, and it shall not be required to connect its facilities and instrumentalities with interior wires furnished and installed by others.

Where concealed telephone wiring is required on the subscriber's premises, the subscriber shall furnish, install and maintain the necessary outlet boxes and conduit.

Any special structural work required for supporting telephone equipment or telephone wiring on the subscriber's premises shall be provided at the expense of the subscriber.

Where an underground installation would ordinarily be furnished by the company, or where it is required by law, the necessary facilities will be extended at the company's expense to the applicant's premises.

not required by law, if the utility is requested to construct its facilities underground, the difference between the estimated cost of furnishing underground facilities and the estimated cost of constructing equivalent aerial facilities shall be borne by the applicant. In lieu of all or part of payment of such costs, those requiring such construction may furnish such materials or perform such work as may be mutually agreed between the utility and others. Upon acceptance by the utility, ownership of any materials so furnished shall vest in the utility. (C)

July 1, 1972

Issued by.

Kalama Telephone Company

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President

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#### KALAMA TELEPHONE COMPANY

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## 4 - Use of Service

The application of business or residence rates to private or public telephone service is governed by the actual or obvious use made of the service by the subscriber. If residence service is found to be used largely or principally for business purposes, the company will provide business service, except in cases where the subscriber will thereafter use the service for domestic or social requirements. Where a subscriber has no other place of business than his residence, business rates apply.

If it is found that the subscriber is permitting public use of service furnished him for his private use, the company will request that the facilities be so located as to be inaccessible to the public or that the subscriber permits no further public use after the matter has been called to his attention. No charge will be made for the relocation of a telephone instrument under such circumstances.

Exchange calls originating at party line stations may be limited to a maximum period of five minutes.

## 5 - Responsibility for, and Maintenance of, Service

The company shall own, furnish and maintain all facilities including instrumentalities, inside wiring, protective apparatus and other equipment necessary to provide telephone service, except as may be otherwise specified in this tariff. All facilities provided shall conform to the established construction standards of the company.

All instrumentalities and equipment furnished by the company in connection with a subscriber's service shall be carefully used and only duly authorized employees of the company shall be allowed to connect, disconnect, move, change, or alter in any manner, any or all such instrumentalities and equipment.

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## RULES AND REGULATIONS

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## 5 - Responsibility for, and Maintenance of, Service (Continued)

No equipment, apparatus, circuit or device not furnished by the company shall be attached to or connected with the facilities furnished by the company, whether physically, by induction or therwise, except as provided in the tariff schedules. In case any such unauthorized attachment or connection is made, the company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachment or connection; or to terminate the service.

The subscriber will be held responsible for loss of or damage to any equipment or apparatus furnished by the company, unless such loss or damage is due to causes beyond his control.

#### 6 - Bills

Bills for flat rate exchange service may be rendered in advance and are due and payable upon presentation. Bills for interexchange service will be rendered in arrears, and in general will be presented with the bills for exchange service. otherwise indicated in the rate schedules, the regular billing period will be once each month. If, however, it appears necessary or advisable, bills may be rendered at more frequent intervals.

Payment of bills for telephone service shall be made at the office of the company or to a duly authorized collector of the company.

All bills are due and payable upon presentation and delinquent if not paid within:

(a) Thirty calendar days after presentation when bills are normally made out for periods or more than one month;

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## RULES AND REGULATIONS

## 6. BILLS (Cont'd)

- (b) Twenty calendar days after presentation when bills are normally made out monthly:
- (c) One-half the number of days covered by the bill after presentation, when bills are made out for periods of less than one month; but in no case in less than the above prescribed number of days after the first day of service covered by that bill.
- (d) A service charge of \$5.00 will be made and collected by the utility for each check returned by a bank to the utility for the reason of insufficient funds.

## 7. DEPOSITS

For the establishment or re-establishment of credit, any sub-criber may be required to make an advance deposit equal to the amount of the estimated bills for two months' service. Such deposit will be returned upon the discontinuance of service and the payment of all outstanding charges. Interest, at a rate established according to (C) law, will be accrued and computed from time of deposit to time of termination.

Customers who have made an advance deposit and fail to pay all delinquent charges are subject to the following provisions:

- (a) The deposit may be applied in so far as necessary to cover all charges due for utility service.
- (b) If the deposit equals or exceeds the charges due, the customer may be required to make a new deposit, the total deposit not to exceed that required above.
- (c) If the deposit does not equal the charge due, the customer will be required to pay the remaining amount after applying the deposit, and make a new deposit as required above.

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#### KALAMA TELEPHONE COMPANY

#### RULES AND REGULATIONS

## 7 - Deposits (Continued)

(d) Failure to make a deposit and maintain the same under this rule renders the customer liable to a discontinuance of service the same as for a delinquent account.

#### 8 - Discontinuance of Service

(C)

If a subscriber's account becomes delinquent, the company may disconnect the service provided that at least 24 hours written notice has been given the subscriber after the bill becomes delinquent.

Service will be refused or discontinued without notice at the subscriber's premises whenever any conditions pertaining to the installation or use of telephone facilities are unsafe.

Service may be discontinued without notice whenever a subscriber is found to be using telephone facilities in such a manner as to interfere with the telephone service of other subscribers.

Service may be discontinued without notice for fraudulent use of service, for the use of vile, abusive or profane language, or for the impersonation of another individual with fraudulent intent.

The company shall refuse to establish service for any applicant, and it shall discontinue and disconnect service to a subscriber, whenever it has reasonable cause to believe that the use made or to be made of the service, or the furnishing of service to the premises of the applicant or subscriber, is

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## KALAMA TELEPHONE COMPANY

## RULES AND REGULATIONS

# 8 - Discontinuance of Service (Continued)

prohibited under any law, ordinance, regulation, or other legal requirement, or is being or is to be used as an instrumentality, directly or indirectly, to violate or to aid and abet the violation of the law. A written notice to the company from any official charged with the enforcement of the law stating that such service is being used or will be used as an instrumentality to violate or to aid and abet the violation of the law is sufficient to constitute such reasonable cause.

Service may be discontinued after twenty-four hours notice for any violations of the tariff other than those mentioned in this rule.

Service may be refused when it is not to be immediately used.

## 9 - Reconnection Charge

When service has been disconnected by request or action of the subscriber, the appropriate service connection charge will be applicable to a subsequent reconnection.

## 10 - Access to Premises

The company shall be given the right of ingress to or egress from the subscriber's premises at all reasonable hours for any purpose reasonably connected with the furnishing of telephone service and to exercise any and all rights secured to it by law or these rules.

# 11 - Interruptions and Failures of Service (C)

a) The utility will provide credit for one month of local exchange service should the customer experience an "out of service" condition on the local

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## RULES AND REGULATIONS

11 - Interruptions and Failures of Service (Continued) (C)

access line over 24 hours from the time the "out of service" condition is reported or discovered by the utility. The credit will be applicable to all individual access line business and residence service. Individual access line business and residence service includes all grades of business and residence local network access line service except key access line and PBX access line service.

- b) The credit will be applicable to one month's billing for all local exchange service charges.
- c) For each repeat occurrence of local access line "out of service" condition lasting over 24 hours from the time the outage is reported or discovered by the utility, the customer will receive an additional one month's credit.
- d) The credit will not apply to "out of service" conditions resulting from the willful neglect, misuse or abuse by the customer. The credit will not apply to "out of service" conditions where the outage is in the customer's inside wire or "out of service" premises equipment. This credit will not apply to "out of service" conditions resulting from natural disaster, or circumstances beyond the control and knowledge of the utility. This credit also will not apply to "out of service" conditions where service has been temporarily or permanently discontinued due to nonpayment of bills.
- e) The credit will apply, when due to the fault of the company, a commitment date for installment of primary service is missed, except that this credit will not be given when the request for primary service is delayed pending construction of facilities necessary to provide service. Additionally, this credit will not extend to nonrecurring service installation charges.

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## RULES AND REGULATIONS

## 12 - Directories

(a) Change of number:

The company may change the number of a subscriber's telephone service at any time, as the requirements of the service demand.

(b) Listings:

The company is liable for errors or omissions in listing of its subscribers in its telephone directories or in its information records in accordance with the following:

- (1) Listing furnished without additional charge: In amount not in excess of the charge for the exchange service (excluding additional message charges) for the period during which the error or omission continues.
- (2) Listing furnished at additional charge: In amount not in excess of the charge for that listing for the period during which the error or omission continues.

The subscriber assumes full responsibility concerning the right to use any name as a directory listing and agrees to hold the company free and harmless of and from any claims, loss, damage, or liability which may result from the use of such listing. The company does not undertake to determine the legal, contractual, or other right to use of a name to be listed in a telephone directory of the company.

The company reserves the right to make such changes in directory listings as may be necessary to bring them into-

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#### KALAMA TELEPHONE COMPANY

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#### RULES AND REGULATIONS

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12 - Directories (Continued)

conformity with its standard form.

(c) Ownership and Use:

Telephone directories containing the listings of subscribers within a specified area, issued from time to time by the company, are and remain the property of the company. They shall not be mutilated and shall be surrendered upon request to the carrier who delivers the subsequent issue.

No apparatus or device of any kind not provided or authorized by the company shall be attached to or used in connection with telephone directories.

## 13 - Temporary or Speculative Projects

The company will furnish temporary service or service to speculative projects under the following conditions:

- (1) The applicant may be required to pay to the company in advance, or otherwise as the company may elect, the net cost of installing and removing any facilities necessary in connection with the furnishing of such service by the company.
- (2) The applicant may be required to deposit with the company a sum of money equal to the estimated amount of the company's bill for such service, or otherwise to secure in a manner satisfactory to the company, the payment of any bills which may accrue by reason of such service so furnished.

## 14 - Special Installation Deposits

Certain supplemental telephone equipment, such as private branch exchange systems, automatic private branch exchange

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#### RULES AND REGULATIONS

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## 14 - Special Installation Deposits (Continued)

systems, intercommunicating systems, pickup, holding and intercommunicating systems, pick-up and holding systems, special signalling systems, and other special equipment, will be furnished by the company subject to the following regulations.

A. The company may require an initial payment, payable upon request, prior to the installation of the equipment, equal to one-half of the cost of the equipment and its installation, from the subscriber. If such equipment is retained for a period of one year or more by the subscriber in conjunction with exchange service, the company will pay to the subscriber the following amounts, provided the subscriber retains service throughout the respective period for which the payment applies, and further, providing that the subscriber has paid any and all sums due and payable to the company.

On expiration of first year following installation, 20% of initial payment.

On expiration of second year following installation, 20% of initial payment.

On expiration of third year following installation, 20% of initial payment.

On expiration of fourth year following installation, 20% of initial payment.

On expiration of fifth year following installation, 20% of initial payment.

In addition to the above payments, interest will be paid on each payment made and on the unpaid balance at the rate of 6% per annum.

B. The company may enter into a contract with the subscriber requiring that, if the equipment is not retained by the subscriber in conjunction with exchange

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#### KALAMA TELEPHONE COMPANY

## RULES AND REGULATIONS

## 14 - Special Installation Deposits (Continued)

service for a period of five years, the subscriber (T) will pay to the utility, upon request, an amount determined as follows:

If discontinued before the end of the first year, 50% of the cost of equipment and installation. If discontinued before the end of the second year, 40% of the cost of equipment and installation. If discontinued before the end of the third year, 30% of the cost of equipment and installation. If discontinued before the end of the fourth year, 20% of the cost of the equipment and installation. If discontinued before the end of the fifth year, 10% of the cost of the equipment and installation.

The utility has the option of applying either of the (T) regulations under Sections A or B. These conditions apply to all rate schedules which carry reference to this rule and regulation.

## 15 - Recorded Public Announcements

(N)

For purposes of identification, subscribers to telephone service who transmit or permit the transmission of recorded public announcements over facilities provided by the utility must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.

Customers transmitting factual public announcements such as stock market quotations, airline schedules and similar information are excluded from the application of the above.

Failure to comply with the above shall be cause for termination of the service.

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#### KALAMA TELEPHONE COMPANY

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#### RULES AND REGULATIONS

## 16 - Construction of Outside Plant Facilities

(N)

Except where designated by law, the type of construction (aerial or under ground) is the prerogative of the utility.

In locations where underground construction would ordinarily be furnished by the utility, the utility will extend the necessary underground construction to the premises occupied by an applicant.

In locations where the utility's new outside plant construction would ordinarily be aerial, if the utility is requested to construct its facilities underground, or if the utility is required by law to do so, the difference between the estimated cost of furnishing underground facilities and the estimated cost of constructing equivalent aerial facilities shall be borne by the owners of real property to be served or by others requesting such new construction. In lieu of all or part of payment of such costs, those requiring such construction may furnish such materials or perform such work as may be mutually agreed between the utility and others. Upon acceptance by the utility, ownership of any materials so furnished shall vest in the utility.

In locations where the utility's existing outside plant is of aerial construction, if the utility is requested to relocate its facilities underground, or if the utility is required by law to relocate its facilities underground, the cost of constructing the new and removing the old construction shall be borne by the owners of the real property served or by others requesting such relocation construction. In lieu of all or part of payment of such costs, those requiring such construction may furnish such materials or perform such work as may be mutually agreed between the utility and others. Upon acceptance by the utility, ownership of any materials so furnished shall vest in the utility.

Bills for construction charges described in this Rule and Regulation are not to be construed as being bills for exchange or interexchange service.

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