
SCHEDULE NO. 23
CUSTOM CALLING SERVICES

Description:

Custom Calling Services provide special calling features to residence and business exchange access lines. The features available are: Automatic Line, Call Detail EAS, Call Forwarding, Call Forwarding - Busy, Call Forwarding - Don't Answer, Call Forwarding - Don't Answer (Expanded), Call Forwarding - Remote Access, Call Rejection, Call Trace, Call Waiting, Caller Identification - Name and Number, Caller Identification - Number, Caller Identification - Blocking, Cancel Call Waiting, Continuous Redial, Deny Origination, Deny Termination, Distinctive Ringing, Last Call Return, Outside Call Transfer, Preference Line, Priority Call, Second Line EAS Restriction, Selective Call Acceptance, Selective Call Forwarding, Speed Calling - 30 Numbers, Teen Line, Three-Way Calling, Toll Denial, Toll Restriction, and Warm Line.

Custom Calling Services are provided only where facilities are available and operating conditions permit.

Some features, such as Caller Identification, Call Rejection and others, may not be immediately available, but will be offered as soon as conditions and facilities permit.

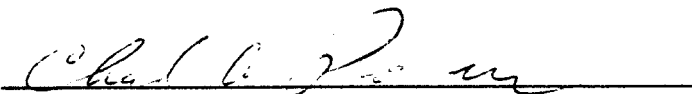
Some features may also be referred to as CLASS services.

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ISSUED BY Kalama Telephone Company

By:


Charles A. Peterson

Title: President

CUSTOM CALLING SERVICES (Cont'd.)

Definitions:

AUTOMATIC LINE

Provides an automatic connection between a calling station that goes off-hook and a preassigned directory number. When a customer with the Automatic Line feature goes off-hook, the call is routed directly to a preassigned directory number that is automatically dialed by the company. Calls terminating to a subscriber's line with the Automatic Line option are processed in a normal manner, unless the line is assigned the Deny Termination service. The Automatic Line connection is made to a stored number consisting of 1 to 15 digits.

CALL DETAIL EAS

Allows subscriber to receive a detailed bill of all EAS calls for EAS routes under Option A or B of Schedule No. 1, Local Service Section. Billing detail depicts each such EAS call by number called.

CALL FORWARDING

Provides for the transfer of incoming calls to another telephone by dialing a code and the telephone number to which the calls are to be transferred. Any message toll charges applicable to the forwarding are assessed to the customer with the Call Forwarding feature.

CALL FORWARDING BUSY

Allows a customer to have incoming calls forwarded to another predetermined number when the called number is busy. Any message toll charges applicable to the forwarding are assessed to the customer with the Call Forwarding feature.

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By: Charles A. Peterson

Charles A. Peterson

Title: President

CUSTOM CALLING SERVICES (Cont'd.)Definitions (Cont'd.)CALL FORWARDING - DON'T ANSWER

Allows a customer to have an incoming call forwarded to another predetermined number within the same central office switch if the customer does not answer after a preset number of rings.

CALL FORWARDING - DON'T ANSWER (EXPANDED)

Allows a customer to have an incoming call forwarded to another predetermined number outside the serving central office switch if the customer does not answer after a preset number of rings. Any message toll charges applicable to the forwarding are assessed to the customer with the Call Forwarding - Don't Answer (Expanded) feature.

CALL FORWARDING - REMOTE ACCESS

Allows a customer to remotely activate and deactivate the Call Forwarding function. Calls can be remotely forwarded to any telephone number. This feature is in addition to basic Call Forwarding. A Personal Identification Number (PIN) will be issued by the company to the customer subscribing to this service. The PIN must be used to remotely access the customer's call forwarding service. Any message toll charges applicable to the forwarding are assessed to the customer with the Call Forwarding - Remote Activation feature.

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Charles A. Peterson

Title: President

CUSTOM CALLING SERVICES (Cont'd.)Definitions (Cont'd.)CALL REJECTION

Enables a customer to reject call attempts from up to fifteen numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call.

CALL TRACE

Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage basis only. After receiving the call which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Company for action. The customer originating the trace will not receive the traced telephone number. The results of the trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request by them.

CALL WAITING

A function that provides a tone to the party using the telephone to indicate another call is waiting on the line. Successive transfers between calling parties can be accomplished through switch-hook operation. This feature is not available on trunk-hunting central office lines.

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CUSTOM CALLING SERVICES (Cont'd.)Definitions (Cont'd.)CALLER IDENTIFICATION - BLOCKING

There are two types:

(1) **PER CALL** - Enables a customer to control the disclosure of his/her name and/or telephone number to a subscriber of Caller Identification (where technically feasible) by temporarily changing the public/private status indicator of the telephone number. A customer must dial a code before each call to change the indicator from public to private. "Public Status" allows delivery of the name and/or telephone number. "Private Status" prevents delivery of the name and/or telephone number.

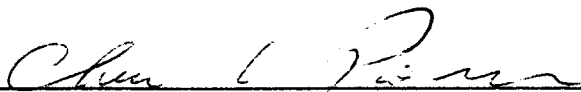
(2) **PER LINE** - Provides a permanent private indicator on a customer's line. Once blocking is established on the customer's line, the private status cannot be deactivated by the customer. If a line is equipped with this feature, the name and number of that line will not be delivered to any subscriber of Caller Identification. Poison control centers, hospitals, medical centers and others who might use Caller Identification will not be able to identify callers with Caller Identification Blocking - Per Line who need assistance. E911 is not affected.

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CUSTOM CALLING SERVICES (Cont'd.)Definitions (Cont'd.)CALLER IDENTIFICATION - NAME AND NUMBER

Allows for the automatic delivery of a calling party's name and telephone number (including non-published and non-listed telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on customer-provided equipment.

The name displayed shall be the name associated with the calling telephone number as shown on the Company's records. The Company in its discretion may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and it shall not be liable to any party for errors, omissions or mistakes. The Company's sole and only obligation shall be to reasonably correct errors in names when notified in writing of such errors.

CALLER IDENTIFICATION - NUMBER

Allows for the automatic delivery of a calling party's telephone number (including non-published and non-listed telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The number is displayed on customer-provided equipment.

CANCEL CALL WAITING

Allows the customer who has Call Waiting the ability to disable the Call Waiting feature for the duration of a call. Cancel Call Waiting is automatically deactivated when the customer disconnects from the call.

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CUSTOM CALLING SERVICES (Cont'd.)Definitions (Cont'd.)CONTINUOUS REDIAL

Allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A distinctive ring alerts the customer when the called number becomes available.

DENY ORIGINATION

This feature denies origination of all calls from a line.

DENY TERMINATION

This feature denies the termination of calls to a line.

DISTINCTIVE RINGING

This service is an incoming call management feature that allows customers to define a list of calling numbers that provide the customer with special incoming call treatment. Any incoming calls on this list are indicated by a distinctive ringing pattern or a distinctive Call Waiting tone, if applicable. Terminating calls from telephone numbers which are not on the list, or which cannot be identified, are given standard treatment.

LAST CALL RETURN

Allows a customer to dial a code that will cause the feature to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the calling party's number is blocked, by the calling party, the service will not return the call. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available.

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CUSTOM CALLING SERVICES (Cont'd.)Definitions (Cont'd.)OUTSIDE CALL TRANSFER

This service allows the customer with Three-Way Calling to transfer an incoming call to a third party or add a third party to an existing call, forming a three-party connection, and then to leave the connection without disconnecting the call, leaving the two other users connected. There are no limitations on where a call can be transferred to. If the transferred-to number involves a toll charge, the customer subscribing to this service is charged.

PREFERENCE LINE

An additional feature to business local exchange service offering one (1) additional number which is billed to the primary business exchange access line number.

PRIORITY CALL

Allows a customer to assign a maximum of fifteen (15) callers' telephone numbers to a special list. The customer will hear a distinctive ring at his/her location when calls are received from callers' telephone numbers on that list.

SELECTIVE CALL ACCEPTANCE

Allows customers to define a list of calling directory numbers that will be accepted. Any calling numbers not on that list will be routed to announcements and rejected. The calling party not on the acceptance list will receive an announcement stating that the call is not presently being accepted by the called party. Subscribers can review and change the list of accepted directory numbers as desired.

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Charles A. Peterson

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FIRST REVISED SHEET NO. 49.8
CANCELLING ORIGINAL SHEET NO. 49.8

KALAMA TELEPHONE COMPANY

CUSTOM CALLING SERVICES (Cont'd.)

Definitions (Cont'd.)

SELECTIVE CALL FORWARDING

Allows a customer to specify a special list of a maximum of fifteen (15) telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

SECOND LINE - EAS RESTRICTION

Allows the customer to restrict a second line against making EAS calls for EAS offered under Options A and B of Schedule No. 1, Local Service Section.

SPEED CALLING

A function that allows a customer to assign and dial abbreviated codes to frequently-called numbers. The service is for up to 30 numbers. If a customer has 8 Number Speed Calling (See Schedule No. 1), that service must be discontinued upon activation of this service.

TEEN LINE

An additional feature to residential local exchange service offering one (1) additional number which is billed to the primary residential exchange access line number.

(K) *

(K)

*Material previously on this sheet has been moved to Sheet No. 49.8.1.

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ORIGINAL SHEET NO. 49.8.1

KALAMA TELEPHONE COMPANY

CUSTOM CALLING SERVICES (Cont'd.)

Definitions (Cont'd.)

TELEMARKETING CALL SCREENING

(N)

A service which interrupts calls that are delivered as "unknown" or "out of area" to the customer's line. The service plays an announcement stating "The number you have reached does not accept calls from Telemarketers. If you are a Telemarketer, please add this number to your Do Not Call list and hang up now. Otherwise, please press 1 or stay on the line." Included with Telemarketer Call Screening, at no additional charge, is Anonymous Call Rejection which, when turned on, rejects any calls which arrive as "Anonymous" or "Blocked" and announces that the customer does not accept anonymous calls and instructs the caller to remove Blocking and call back.

(N)

THREE-WAY CALLING

(M) *

A feature providing the capability to add a third party to an existing conversation.

TOLL DENIAL

A feature which denies the origination of or termination of toll calls.

(M)

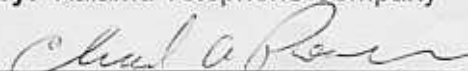
*Formerly on Sheet No. 49.8.

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CUSTOM CALLING SERVICES (Cont'd.)Definitions (Cont'd.)TOLL RESTRICTION

Allows a customer to restrict access to toll calling, other than 800 numbers. The service assigns each customer a four digit Personal Identification Number (PIN) and a four digit Direct Access Code (DAC). The DAC is used to access the service to program the level of restriction (i.e., all toll other than 800, 976 and 900 only, etc.) and to change the PIN. The PIN is used to bypass the toll restriction. Since distribution of the PIN and the DAC is controlled by the customer, the customer remains responsible for all toll charges to the customer's number even if toll restriction service is in operation.

WARM LINE

Allows a customer to establish a switched connection to a predetermined number if the customer does not dial a number within thirty (30) seconds after going off-hook. When the customer's telephone goes off-hook and dialing begins within a specified time delay period, the call will proceed normally as dialed. If dialing has not started before the end of the predefined time delay period, a predetermined stored number is automatically dialed by the central office switching equipment. The connection to the predetermined number associated with Warm Line cannot be changed except by the Company through a Service Order and payment of a Service Order charge.

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CUSTOM CALLING SERVICES (Cont'd.)

CONDITIONS:

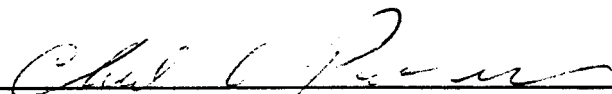
1. Rates are applicable per line
2. A directory listing is provided with Teen Line and with Preference Line.
3. When the subscriber's exchange access line is equipped with Call Waiting and either Teen Line or Preference Line and the line is busy, incoming calls will generate a distinctive Call Waiting tone at no additional calling feature charge beyond the original charges for Call Waiting and the Teen or Preference Line.
4. When the subscriber's exchange access line is equipped with Call Forwarding and either Teen Line or Preference Line, the subscriber may choose to have both telephone numbers or only the main telephone number forwarded. If both numbers are forwarded, the distinctive ringing pattern is not forwarded. The determination to forward both numbers or only the main number must be made at the time of subscribing to the Teen Line or Preference Line. Thereafter, a change will require an additional Service Order charge, see Local Service Section, Schedule No. 11.
5. Any customer using a measured service type of line, including measured EAS service, will incur a usage charge on any call using any type of Call Forwarding or Last Call Return features.
6. Custom Calling Services will be provided where technically and/or economically feasible and are furnished only in central office areas where facilities permit, as determined by the Company.

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By: _____



Charles A. Peterson

Title: _____ President _____

CUSTOM CALLING SERVICES (Cont'd)Conditions (Cont'd)

- Caller Identification - Name and Number will only be provided where technically and/or economically feasible and where sufficient demand exists to warrant provision of the service.
- 8 The Company cannot guarantee that Caller Identification - Blocking will be successful. The Company shall not be liable for any damages, whether direct, consequential, incidental or special. The sole liability of the Company due to errors, omissions or mistakes shall be to refund the nonrecurring charge, if any was assessed.
- 9 The customer may initially subscribe to Caller Identification - Blocking Per Line without incurring a nonrecurring charge. Once a customer does subscribe to Caller Identification - Blocking Per Line, any subsequent addition or deletion after a subsequent addition of the service shall be made subject to the customer paying the nonrecurring Service Order and Central Office charges (See Local Service Section, Schedule No. 11); provided that no such charge shall apply to law enforcement, domestic-violence and crisis-intervention agencies and, upon certification by a domestic-violence or crisis-intervention agency, to volunteers working for those agencies. Caller Identification - Blocking Per Call is always provided at no charge.
10. Custom Calling Service is not available for Public or Semi-Public Service under Local Service Section, Schedule No. 2.
11. Unless otherwise specifically provided or when ordered with initial service, the nonrecurring Service Order and Central Office charges shall apply (See Local Service Section, Schedule No. 11). These charges may be waived from time to time as part of promotional offerings made by the Company to all customers.
- 12 Cancel Call Waiting is provided at no charge with Call Waiting

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CUSTOM CALLING SERVICES (Cont'd.)

Outside Call Transfer is offered only with Three Way Calling.

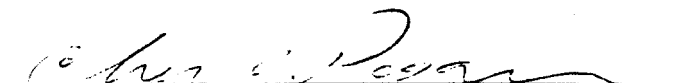
- 14. Caller Identification services will not be offered until the later of January 1, 1996 or when conditions and facilities permit.
- 15. Any message toll charges incurred through the operation of any Custom Calling Features are the customer's responsibility.

Customers of Caller Identification services may not, without permission of the calling party, publicize or disclose to third parties the telephone number information obtained via use of this service. Failure to comply will result in termination of these services.

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By: 
Charles A. Peterson

Title: President

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CANCELLING ORIGINAL SHEET NO. 49.13
KALAMA TELEPHONE COMPANY

CUSTOM CALLING SERVICES (Cont'd.)

Rates:

<u>Custom Calling Service</u>	<u>Monthly Rate*</u>	
	<u>Business</u>	<u>Residential</u>
Caller Identification Number	\$ 3.95	\$ 2.95
Caller Identification Name and Number	\$ 5.95	\$ 5.95 (I)
Caller Identification - No charge, except see Condition 9 Blocking		
Call Detail EAS	\$10.00	\$ 7.50
Call Rejection**	\$ 2.25	\$ 2.00
Call Trace (per activation)**	\$ 1.50	\$ 1.50

* The rates are in addition to those for the class, grade and type of service with which Custom Calling Service is associated.

** Call supervision applies and any carrier charges will be assessed in addition to the rates stated on this Schedule.

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KALAMA TELEPHONE COMPANY

CUSTOM CALLING SERVICES (Cont'd.)

Rates (Cont'd.)

<u>Custom Calling Service</u>	<u>Monthly Rate*</u>	
	<u>Business</u>	<u>Residential</u>
Last Call Return	\$ 2.25	\$ 2.00
Priority Call	\$ 2.25	\$ 2.00
Selective Call Acceptance	\$ 2.25	\$ 2.00
Selective Call Forwarding	\$ 2.25	\$ 2.00
Telemarketer Call Screening	\$ 3.95	\$ 3.95 (N)
Toll Restriction	\$ 10.00	\$ 7.50
Custom Ringing		
Teen Line	N/A	\$ 5.00
Preference Line	\$ 5.00	N/A
All Other Features (listed on the next sheet):		
First Feature	\$ 2.00	\$ 1.75
Second Feature	\$ 1.50	\$ 1.25
Each Additional Feature	\$ 1.20	\$ 0.95

*The rates are in addition to those for the class, grade and type of service with which Custom Calling Service is associated.

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CUSTOM CALLING SERVICES (Cont'd.)

Rates (Cont'd.)

Other Features Available:

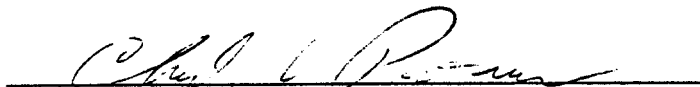
Automatic Line
Call Forwarding
Call Forwarding - Busy
Call Forwarding - Don't Answer
Call Forwarding - Don't Answer (Expanded)
Call Forwarding - Remote Access
Call Waiting - Includes Cancel Call Waiting
Continuous Redial
Deny Origination
Deny Termination
Distinctive Ringing
Outside Call Transfer
Second Line EAS Restriction
Speed Calling - 30 Numbers
Three-Way Calling
Toll Denial
Warm Line

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